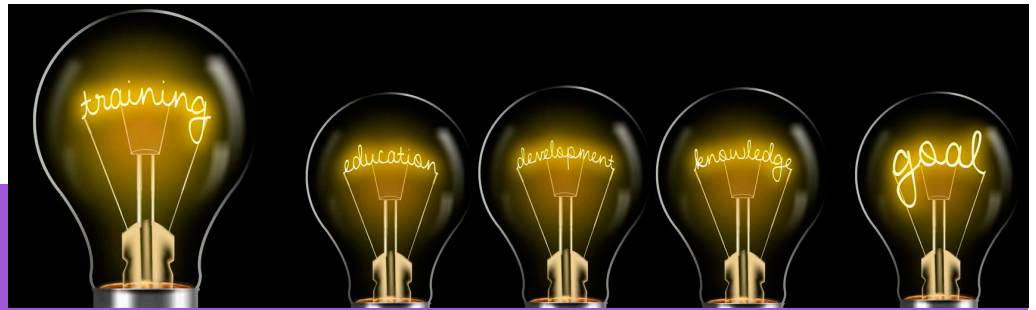




**5 Minute
 Countdown
 Series**



POWER COURSES

The 5 Minute Countdown Series are now offered as Power Courses

Four targeted roadmaps to help:

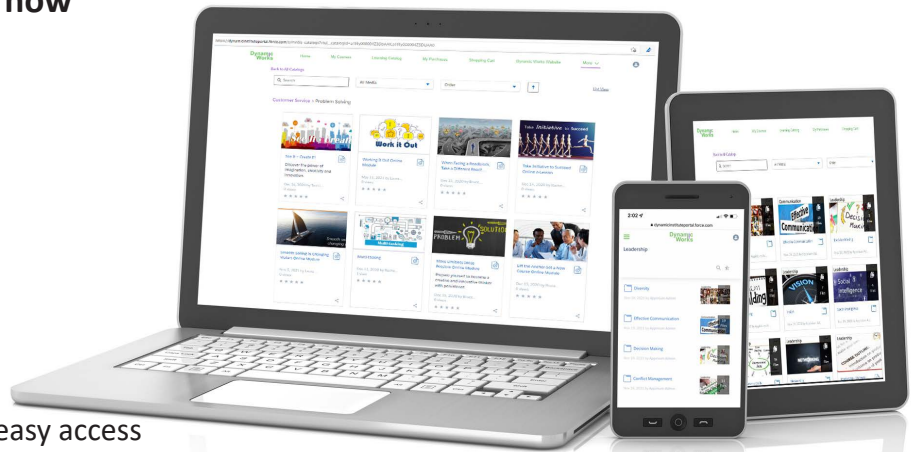
- Job seekers land the new job
- Improve employee communications
- Improve customer service skills
- Build strong leaders

New User Interface

- New easy-to-follow categories
- Anyone registered in your account has easy access - **Just click the "Power Courses" menu!**
- Quick scanning of top and most watched courses
- Ease of use on all size platforms

Improved tracking and reporting

- Monitor user engagement and status
- Identify the time watched on individual courses
- Create learning plans based on the most watched courses



**BUILDING THE POWER
 SKILLS TO SUCCEED**

Use Coupon: NAWDP-POWER
 to gain access to facilitator guides and resources
 and outreach marketing tools

Power Course Categories

Job Seekers

1. Finding Your Niche
2. Interviewing
3. Job Search
4. Landing the Job



Leadership

1. Conflict Management
2. Decision Making
3. Diversity
4. Emotional Intelligence
5. Interpersonal Skills



Communication

1. Communication Style
2. Effective Communication
3. Nonverbal
4. Self Confidence
5. Self Improvement
6. Verbal Communication
7. Written Communication



Customer Service

1. Handling Difficult Situations
2. Customer Communication
3. Extreme Service
4. Problem Solving
5. Self Confidence
6. Self Direction

