



DWI Case Management

The best case manager you can possibly be!

Get reenergized and tap into your passion for helping others by learning how to teach them to help themselves! DWI's Case Management program helps you and your team specific case management skills that take you to a mentorship relationship with your job seekers, instead of the owner of their success or failure.

Our best practice training on case management is designed to enhance customer interaction, provide clear case management guidelines and boost daily interactions from transactional to transformative. Learn how to make your job seekers accountable and vested in their journey!

PROGRAM OVERVIEW

7-week program covering 7 best practice topics (2-hour interactive LIVE sessions per week)

- Live interactive activities and feedback
- Includes handout notes, practice monitoring tool, activity handouts and learning resources
- 1-2 hours of application/homework to be completed before the next live session
- Assessment quiz per each unit
- Discussion of outcomes, challenges, successes of homework at the start of each session
- Discussion of Case Management activity review and expectations of one-on-one session with each Case Manager



SUBJECT MATTER EXPERT

This training is designed to provide a deep understanding of case management best practices and employs a range assessments tools and techniques used to monitor and guide case managers as they take their implementation skills to transformative heights.

- Live interactive activities and feedback during 2, 3-hour sessions.
- Includes handout notes, practice monitoring tool, activity handouts and learning resources
- 1-2 hours of application/homework to be completed before the next live session
- Assessment quizzes
- Discussion of outcomes, challenges and homework
- 1 hour follow up Coaching session 2 weeks after completion of course
 - Provide supportive conversation to rationalize assessment of case manager
 - Opportunity for feedback, questions, challenges, personal discussion
 - Exit assessment for DWI certification/Final Exam
- 1 hour follow up after case managers complete training

Register TODAY!

Let's get to work!

Visit our site: <https://dynamicinstitute.com/> to schedule a demo or contact us.

About Dynamic Works:

Dynamic Works offers 300+ virtual, interactive courses, coaching and live webinars to transform the value and success individuals, corporations and community-based organizations derive from their work.

Dynamic Works
<https://dynamicinstitute.com/>
DWISales@dwfs.us
262.544.4971

